



# A MISSIONAL STUDY OF THE USE OF SOCIAL MEDIA (FACEBOOK) BY SOME GHANAIAN PENTECOSTAL PASTORS

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Social media as a new phenomenon has become a tool used by many televangelists and pastors all over the world. It is against this background that this research sought to explore the Facebook activities of some Ghanaian Pentecostal pastors from a missional perspective. The article deals with the concept of social media, Facebook and its potential for mission purposes, the Facebook phenomenon among Ghanaians and how Ghanaian Pentecostal Pastors are using Facebook for missional purposes, as well as some of concerns on the negative uses of social media. The study revealed that Ghanaian pastors are followed by people from different religious and societal backgrounds. It has also offered the pastors and their congregations the opportunity to form relationships with a wide and diverse range of people without being bound by geographical space.

*Keyword: Mission, Social Media, Facebook, Pentecostalism, Ghana, Social Media and Mission, Social Media and Evangelism.*

Sosiale media as nuwe fenomeen het 'n instrument geword wat deur meeste TV-evangeliste en pastore regoor die wêreld gebruik word. Dit is teen hierdie agtergrond dat die Facebook-aktiwiteite van sommige Ghanese Pentekostale pastore vanuit 'n missionale perspektief ondersoek word. In hierdie artikel word die volgende ondersoek: Die konsepte van sosiale media en Facebook, veral dan in terme van hulle potensiaal vir missionale doeleindes; die Facebook-fenomeen, spesifiek onder die Ghanese; en die wyse waarop Ghanese Pentekostale pastore van Facebook gebruik maak vir missionale doeleindes. Die navorsing bevind dat Ghanese pastore deur mense van verskillende godsdienstige en sosiale agtergronde op sosiale media gevolg word. Dit bied aan pastore en hulle geloofsgemeenskappe die geleentheid om verhoudings met 'n wye verskeidenheid mense te ontwikkel, sonder om deur die grense van geografiese gesitueerdheid beperk te word.

*Sleutelwoorde: Sending, Sosiale media, Facebook, Pentekostalisme, Ghana, Sosiale media en sending, Sosiale media en evangelisasie.*





## 1. INTRODUCTION

Over the years, technology has been used as a medium for spreading the gospel from as far back as New Testament times. According to Justin Wise, the ink and scroll used by the Apostle Paul and others to propagate the gospel were considered cutting-edge technologies of their time (Wise 2014). During the Protestant Reformation, Martin Luther, using the cutting-edge technology of his day, the printing press, produced and distributed the 'Luther Bible' (Wise 2014:14). He believed that the bottom line of the gospel was for everyone to have unfettered access to God, not only to be able to plead for the forgiveness of sins but most importantly, for an intimate personal relationship with God. In a world full of technology, both electronic and print media have been used as tools for the preaching of the gospel by Pastors, Evangelists, Teachers of the gospel and Missionaries (White & Niemandt 2015:255-259).

In contemporary times, social media have introduced a new reality in which each individual can create a threshold that works for him or her and move it as and when required. It gives one the opportunity to connect or communicate with hundreds of thousands of people (Nadella 2013:2). This assertion is true especially of the younger generation. Ghanaians, just like many people with access to the Internet, cannot seem to get enough of social media platforms such as Facebook, WhatsApp, Viber, Chat-on, BB, Line, Instagram, Twitter and many others. A study of the growth and usage of the Internet in Ghana shows that 33% of Ghanaians make use of online communication always, 25% make use of it frequently, with 30% use it occasionally. This, therefore, suggests that Internet usage has become part of the Ghanaian socio-cultural environment (Kasule 2013). This is what Sweet termed the 'Googlers generation' (2012:3).

Niemandt defines social media as a form of self-directed mass communication that allows people to communicate with each other without going through the channels set up by the institutions of society for socialised communication (2013:30), encompassing a broad range of activities, platforms, and technologies all with a common theme: the ability to rapidly publish on the Web and to communicate with your audience (Brown 2001:16). According to Niemandt, social media play a very important role in the life of the church and the enculturation of the gospel (2013:37). The natural advantage of the use of social media is that they are fast, furious, and infectious (this is interestingly reflected in the use of the term "going viral" when referring to an item that spins out of control). It is an all-inclusive, non-restrictive, non-hierarchical and non-pretentious way of spreading the gospel (2012:187,190).

In the light of the use of social media for the *missio Dei*, scholars such as Peter White (White 2014:222), Frances Benyah (2015:5), Susan Codone (2014:3) have highlighted the missional use of social media and made recommendations for further research in this area by other scholars. White and Brenyah specifically recommended that future studies should focus on Ghanaian Pentecostal churches. This article therefore serves as a response to the recommendation from the scholars named above. The article specifically addresses an aspect of White and Benya's recommendation. The article discusses the use of social media

for Christian evangelism with a focus on Facebook activities as engaged in by some Ghanaian Pentecostal Pastors and the influence of these activities on evangelism. The article has four main divisions –An overview of the notion of 'cyber church', the concept of social media; the Facebook medium and its potential for mission purposes; and the Facebook usage phenomenon among Ghanaians and Ghanaian Pastors.

## 2. METHODOLOGY

Content analysis and literature study constituted the data-collection methodology used for the study. Neuendorf describes content analysis as 'the primary message-centered methodology' (2002:27). Content analysis focuses on the characteristics of language as communication with attention to the content or contextual meaning of the text. The text might be verbal, in print, or in an electronic format, interviews, focus groups, observations, or print media such as articles, books, or manuals (Kondracki & Wellman 2002).

According to Downe-Wamboldt, the objectives of content analysis are as follows: To describe substance characteristics of message content, to describe form characteristics of message content, to make inferences to producers of content, to make inferences to audiences of content and to predict the effects of content on audiences (Downe-Wamboldt 1992:314). Given these purposes of content analysis as suggested by Downe-Wamboldt, this article used the Facebook activities of some Ghanaian Pentecostal Pastors as a case study. The study was carried out between May and December 2015 by assessing the Facebook activities of some selected Ghanaian Pentecostal Pastors. The study also explored how these pastors use Facebook and its missional effect. The views of some individuals in the Kumasi Metropolis who patronise or are Facebook followers of the Pastors who were being studied were also considered and integrated into some of the sub-headings.

## 3. OVERVIEW OF CYBER CHURCHES

Though our study is aimed at investigating the Facebook activities of some Ghanaian Pentecostal Pastors, we have found it very important to discuss the 'cyber churches' phenomenon which is being used by some churches in developed countries. We are of the view that this overview will serve as a base for other scholars to do further research in this area as far as Pentecostalism in Ghana is concerned. Churches such as the Lighthouse Chapel International, the International Central Gospel Church, the Church of Pentecost and the Christ Apostolic Church International are gradually making use of the 'cyber church' phenomenon as an approach that is very constructive when dealing with missional purposes.

These technological developments are undoubtedly influencing the context of church congregations. According to Campbell:

The theoretical concept of networked religion, besides speaking to the form of spirituality that emerges out of online networked negotiations with traditional religion, shows how current religious narratives, practices, and structures are able to





become increasingly flexible, transitional, and transnational as they are lived out both online and in an information- and technology-driven society. It helps explain the ways in which networked society creates new borderlands of interactions between the online and offline worlds, between the digital and embodied (Campbell 2011:85).

Campbell's view suggests that the Internet phenomenon is firmly integrated into religion. Research shows that most religions, including Christianity, are taking advantage of the Internet for information dissemination, identity, and evangelisation (Asamoah-Gyadu 2007, Baab 2008, Frobish 2002). Sturgill's study of the websites of Southern Baptist churches has established that a significant number of the churches studied have used their websites for promotional purposes or 'attracting visitors' than for relational objectives such as evangelisation. The contents on these websites included worship times, church addresses and weekly meetings, among others. In his view the websites of the churches studied were structured to be information dissemination tools rather than extending the evangelisation course (Sturgill 2004:164-176). Other studies have established that the use of websites facilitates two-way communication as some websites allow online discussions which create opportunities for members to share religious experiences online (Horsfall 2002:153-162).

The Internet has enabled practitioners of religions such as Christianity to make use of new ways of exploring the Christian faith and Christians are now able to chat and exchange information online on a variety of faith-related issues. A number of religious activities exist online and they include 'Online Worship', 'Online Recruitment and Missionary Activity' and 'Online Community' (Campbell 2010:19-25).

Online worship, also referred to as 'cyber churches', involves online environments structured along the lines of a conventional church. However, the distinction between a cyber church and a conventional church is that a cyber church exists only as a website. A cyber church makes available online resources such as audio/video sermons, texts and bulletin-board services to members. Members are able to post prayer requests and spiritual questions on the website platform (Pew Internet & American Life Project 2000:10, 19).

These online communities are created mostly by church groups and sometimes by individuals to facilitate interaction with believers and members who are separated by geography. According to Campbell, online groups congregate around issues of faith and spirituality. Even though the cyber church has its own challenges, it has, however, enabled many churches to connect, interact and share the gospel with their members and other people. It has also helped some people who by the nature of their context or national constitution have lacked the open space for practising the Christian faith in order to better understand Christianity and also interact with other believers.

## 4. THE CONCEPT OF SOCIAL MEDIA

The emergence of social media has changed the face of communication all over the world. The entire social media concept is built on what is known as 'Web 2.0'. According to Constantinides and Fountain:

Web 2.0 is a collection of open-source, interactive and user-controlled online applications expanding the experiences, knowledge and market power of the users as participants in business and social processes. Web 2.0 applications support the creation of informal users' networks facilitating the flow of ideas and knowledge by allowing the efficient generation, dissemination, sharing and editing of informational content (2007:232-233).

Before the introduction of Web 2.0, Internet communication was mediated through 'Web 1.0'. Web 1.0 refers to the first stage in the World Wide Web, which was entirely made up of Web pages connected by hyperlinks. Features for Web 1.0 gave a little space for a social platform for communication purposes. The development of 'Web 2.0' shifted and expanded communication possibilities on the Internet to allow users the ability to send pictures, videos, and other content to as many people at once and this is what is also known as social media (Constantinides & Fountain 2007:232). Social media are Web-based tools for communication that allow users to share content such as photos, videos, and link to resources. It takes on forms such as magazines, Internet forums, weblogs, social blogs, micro-blogging, wikis, podcasts, photographs or pictures, video, rating and social bookmarking (Baruah 2012:1-3). All social media platforms have the following fundamental characteristics: participation, conversationality, connectedness, community and openness (Mayfield 2008:5). The social media in this regard connect people to make possible diverse forms of communication with little or no restriction on individual views or opinions.

In view of this background on the concept of social media, it will not be far-fetched to assert that just as social media have been adopted by businesses and organisations, churches are increasingly employing social media platforms to engage with members and non-members of their congregations.

## 5. SOCIAL MEDIA AND EVANGELISM

Social media use by individuals and organisations and its popularity make it imperative for the church to also take advantage of this phenomenon to spread the Gospel of Jesus Christ (Wise 2014:26-27). In writing the foreword of Meredith Gould's book 'The Social Media Gospel: Sharing the good news in a new way', Hansen submits that the social media analogically serve as a stethoscope, magnifying one's ability to listen to your congregation and community, and a megaphone, magnifying the individual's ability to proclaim God's word to your community (2013:X). The primary purpose of using social media is to establish and maintain relationships; to connect with and stay connected with members of the congregation (Vosko 2011:91). According to Asamoah-Gyadu, the use of





social media as a tool for evangelism could offer people the opportunity to be born again without being physically present at the location of a religious service (2007:232-233).

It is a tool for interaction and connection, that opens doors and opportunities to engage with people who rarely, if ever, step foot in a church building. This approach is in other words called 'Social Ecclesia' (Social Ecclesia, 2014).

Waldschmidt asserts that some Christian leaders are of the view that the use of social media is a waste of time and it is (only) for young people (2014:6). In a similar vein, Jerod Clark states that:

While there are still plenty of churches debating whether or not they should use Facebook, 800 million people are already there—including people from your church... And if you decide to ignore Facebook, you're missing out on a ministry opportunity. Facebook takes time and it may not be your favorite thing in the world, but it is a valuable tool for communicating with your congregation and reaching out to their friends (2012:3).

With reference to Clark's submission it is clear that if the gospel should be preached to all people then social media cannot be eliminated or even just ignored. In Vosko's view, there are people who go to the community of social media in search of a new spiritual affiliation and the church must take advantage of that to enrol such people in the Kingdom of God (Vosko 2011:91).

Social media's features of connectedness, interactivity and being community-driven have proved useful to churches and pastors. Campbell asserts that online platforms such as social media supplement a user's involvement with the local church (2007:267).

Wellman and Haythornthwaite (2012) posit that the argument that online engagements by churches can affect face-to-face interaction is weak as studies have established that individuals who use social media can also increase their levels of face-to-face communication in offline settings such as in the local church. Interaction on social media on Christian related issues has been found to strengthen and affirm religious activities and the authority of the church (Knowles 2013:135).

Hutchings' study on Christian chatrooms established that a pastor's authority is not compromised online but rather strengthened as a result of spiritual support initiatives such as exhortation and encouragement offered to users (2011:1120).

The social media space is seen by the current younger generation of Christians as part of their everyday life and they are merely extending their religious meaning and activity into this environment (Helland 2005:9-12). The same is the case for the current generation of Christians in Ghana.

## 6. GHANAIS AND FACEBOOK

Ghana's Internet penetration stands at 19.6% of the Ghanaian population – there are over five million people connected

to the Internet in Ghana (Internet World Statistics 2015). This Internet audience is quite significant for targeting the Christian message in a country that has 71.2 per cent of its population identifying themselves as Christians (Ghana Statistical Service 2010:1, 6, 40).

The Internet World Statistic Report (2015) indicates that as of November 30, 2015, Ghanaian subscribers on Facebook were about 2,900,000 people, representing 1.6% of the population. Among the mobile Internet users in 2015, Facebook was ranked the most used social media platform in Ghana with 94.89%, followed by Twitter (3.97%), Pinterest (0.62%), Google+ (0.18%) and other social media platforms holding 0.34% (Ghana Social Media Usage Statistics Using Mobile 2015). Furthermore, Facebook was also ranked first with about 90.99% among Ghanaian desktop computer users with Internet access. Twitter ranks second with 4.39%, followed by Pinterest 1.46%, Tumblr 1.11% and the remaining social media platforms holding 2.05% (Desktop social network usage statistics in Ghana 2015).

The statistics give clear evidence that a high proportion of Ghanaians are Facebook subscribers. This also implies that Christians and ministers of the gospel in Ghana should not under-estimate the power of social media but rather consider it among the tools for evangelism and one of the means to participate in the *missio Dei*.

## 7. GHANAIAN PASTORS AND FACEBOOK

The advent of social media and for that matter Facebook, has not only benefited the secular world but also the church. It is now one of the tools the church can use for fulfilling the Great Commission.

Statistics regarding the use of Facebook by Ghanaian pastors indicates that in the months of July through to October 2015, Pastor Mensa Otabil's (the General overseer of the International Central Gospel Church) Facebook page was the fastest-growing page in Ghana, with about 149 users every day, 8,516 weekly and 28,607 in a month (Socialbakers 2015). Among the top 30 Facebook users in Ghana, as of August 19, 2015, Ghanaian pastors such as Pastor Mensa Otabil comes ninth (9th) with 902,209 followers, Bishop Dag Heward-Mills in the tenth (10th) position, with 742,739 followers. Archbishop Nicolas Duncan-Williams was twelfth (12th) on the list with 673, 807 followers and Pastor Richard C. Witcomb in the twenty-second (22nd) position with 422, 017 followers (Socialbakers 2015).

From the statistics above, among the top thirty (30) Facebook users in Ghana, Charismatic Churches had four of their leading pastors represented. This demonstrates how Facebook has given these pastors and their churches another avenue to communicate with a broader number of people and spread the gospel and disciplined their followers through the 'e-platform'. Social media ministry and for that matter Facebook ministry have brought about what could be called 'church without walls'.

By engagement with some of the followers of Pastor Mensa Otabil, Bishop Dag Heward-Mills, Archbishop Nicolas Duncan-Williams on how they benefited from the Internet activities





of the pastors being studied, it was stated that 'the Facebook ministry has broken all geographical barriers and protocols that hitherto hindered preaching and the hearing of the gospel'. They also indicated that the activities of their pastors on Facebook have brought them closer to their churches irrespective of their locations. This phenomenon is described by

Giddens (1991:21-23) as the *disembedding* of social relationships and organisations. Disembedded relationships allude to the fact that relationships take place in a context where time and space are separated and the interaction is governed by abstract systems (Cloete 2015:3, Hutchings 2011:1118).

This in a nutshell also suggests that any church that spends much on advertising in the traditional media should also consider advertising in social media. The cost of organising a crusade to plant a church in other cities or countries can be achieved through social media if the church uses social media strategically. Bishop Dag Heward-Mills of Lighthouse Chapel International and Bishop Charles Agyin Asare of Perez Chapel International have successfully used this approach for their crusades and church planting activities.

## 8. MISSIONAL ACTIVITIES OF GHANAIAN PENTECOSTAL PASTORS ON FACEBOOK

Being missional is not about what the churches do, but what the churches empower people to do in their everyday lives. The Great Commission is not merely about spreading the gospel in words, it is about embodying the gospel message—its hope for transformational renewal—in our work.

Speaking at the Fresh Expression Conference 2015 in Cape Town, South Africa, Bishop Graham Cray stated that for the church to achieve her missional mandate in the 21<sup>st</sup> century, it must find new, flexible and appropriate ways to proclaim the gospel afresh to those who do not relate to it in traditional ways. This means that the church must be incarnational in her mission approach. The fundamental importance of mission incarnation is a movement towards where people are, and this calls for an appreciation of the world and the context.

In spite of the fact that some Ghanaian pastors are using Facebook for personal image branding as well as that of their churches, others are also using the same medium for missional purposes. The use of Facebook by some of these pastors is to fulfil in creative ways the Great Commission (Gelfgren 2012: 232).

For example, on the Facebook page of Bishop Charles Agyin Asare of Perez Chapel International in the month of August, were teachings on marriage to celebrate the month he got married (30<sup>th</sup> August). The discussion on his Facebook page painted a picture of Christian marriage and how Christian couples should live. It also went on to paint a picture of the church as the bride of Christ which is being prepared to meet the bridegroom (Christ Jesus).

Archbishop Nicolas Duncan-Williams's teachings and programmes on his Facebook page between June and October, 2015 were on prayer. Through this platform several prayer points regarding prayer for Missionaries were raised. Pastor Mensa Otobil, on the other hand, posted issues on good leadership on his Facebook. Furthermore, messages from Apostle Opuku Onyinah, Chairman of the Church of Pentecost, Bishop Agyen Asare of the Perez Chapel International, and that of Bishop Dag Heward Mills are evangelistic in nature. In addition to the above, the Pastors studied sometimes use their Facebook pages to post videos of their sermons and/or to advertise upcoming events of their churches. In the area of discipleship, some do post daily devotional messages to help their followers with their personal devotion and also to connect to God.

With regard to how some Ghanaian pastors and other ministers of the gospel are making use of the social media, Joubert and Schoeman posit that believers must know that their presence on, and involvement in Facebook, Twitter, Instagram Web pages and other social media can be regarded as a legitimate form of expression of their belief in Christ, which requires the same attention, reflection, planning and prayer as in the case of normal Bible study, cell groups and worship services that form part of congregational life (2015:185).

## 9. THE CHURCH AND NEGATIVE USE OF SOCIAL MEDIA

Having discussed the missional use of facebook by Ghanaian church leaders, it is also very important to discuss the church and the negative use of social media. As social media are user-generated and empower users to exercise some independence in the access and dissemination of information (Kietzmann *et al.* 2011), there is a concern within the religious community regarding individualism on social media (Perkins 2012). The concept of individualism on social media makes users prone to people who through these platforms subvert established Christian teachings, doctrines and values (Perkins 2012).

Facebook and its feature of enabling extensive connections among people from different backgrounds, cultures and faiths can serve as a platform for the manipulation of users who use Facebook for religious edification (Perkins 2012). This huge network of people from diverse backgrounds expose users to new habits which can have negative consequences on their behaviour (Rice 2012). Rice asserts that the power and control Facebook places on users create too many choices and links for the user to maintain. On the other hand, the use of inappropriate images, sexual innuendoes and identity theft on Facebook brings about harassment of users and this challenging situation has made some Christian leaders to avoid Facebook (Brachear 2011; Reyes-Chow 2009; Brinton 2010; Badmos 2014).

With the above concerns on the abuse of social media, it **very** important that Christians approach social media in a discerning manner. It is therefore essential to understand the impact our status, photos, comments or blog posts may have now and in the future. We should also bear in mind the ramifications of any statement made on social media since everything written is permanent and viewable by everyone. Furthermore, while





maintaining relationships is important and healthy, addiction is not. Limiting the amount of time we devote to these social networking sites is both healthy and wise.

## 10. CONCLUSION

Using the contemporary introduction of social media, this article made a case for the missional activities of some Ghanaian pastors on Facebook. The article started with an overview of 'cyber church', the concept of social media, the Facebook medium and its potential for mission purposes; and the Facebook usage phenomenon among Ghanaians and Ghanaian Pastors. The study established that among the various social media platforms, Facebook is the leading and the most used platform by Ghanaians. This therefore makes it one of the viable media platforms for the spread of the gospel.

The article argues that being missional is not about what the churches do, but what the churches empower people to do in their everyday lives. The Great Commission is not merely about spreading the gospel in words, it is about embodying the gospel message in an incarnational manner by using new, flexible, and appropriate ways to proclaim the gospel afresh for those who do not relate to it in traditional ways. The fundamental importance of mission incarnation is a movement towards where people are, and this calls for an appreciation of the world and the context. The article concludes that social media and for that matter Facebook is where the people are and those pastors under study are using this platform to propagate the gospel, disciple people in a creative way, interacting with their followers, and helping them to connect to God through their daily devotional posts.

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