

Index Number.....Signature.....Date.....



**CHRISTIAN SERVICE UNIVERSITY COLLEGE
KUMASI, GHANA
FACULTY OF HEALTH AND APPLIED SCIENCES
(BBA, THEOLOGY, PLANNING, COMM. & HND)
END OF FIRST SEMESTER EXAMINATIONS – 2020/21 ACADEMIC YEAR
L 100
CSUC 105: BASIC COMPUTER LITEACY I**

May, 2021

70 Marks

Time Allowed: 2hrs

GENERAL INSTRUCTIONS

- This examination is made up of two sections; namely sections A & B
- Answer All Questions in Section B in the answer booklet provided And Circle the Correct answers of Section A on the Question paper.

Examiner: Dr. Thomas Yeboah

SECTION A

1. Which of the following describes e-commerce?
 - A. Doing business electronically
 - B. Doing business
 - C. Sale of goods
 - D. All of the above
2. Which of the following is part of the four main types for e-commerce?
 - A. B2B
 - B. B2C
 - C. C2B
 - D. All of the above
3. Which segment do eBay, Amazon.com belong?
 - A. B2Bs
 - B. B2Cs
 - C. C2Bs
 - D. C2Cs
4. Which of the following is an output device?
 - A. Scanner
 - B. Mouse
 - C. Keyboard
 - D. Monitor
5. A communication protocol is a _____ that governs the flow of information over a network.
 - A. Set of Methods
 - B. Set of Protocols
 - C. Set of rules
 - D. Set of activities
6. MB stands for:
 - A. Micro Bytes
 - B. Mega Bytes
 - C. Mini Bytes
 - D. Milli Bytes
7. Which one of these is NOT an example of storage devices?
 - A. CD
 - B. Floppy
 - C. Hard Disk
 - D. REM
8. Which one of the following is built-in computer memory containing data that normally can only be read, not written to?
 - A. RAM
 - B. ROM
 - C. Cache Memo
 - D. D Magnetic Memory
9. What is the name of the circuit board that contains the CPU?
 - A. Plug-in-card
 - B. Sound card
 - C. SIMM
 - D. Motherboard
10. Which of the following is NOT a function of an Operating System?
 - A. managing files
 - B. getting input from the keyboard and mouse
 - C. sending output to the monitor and printer
 - D. calculating the result of a formula in a spreadsheet
11. The volatile memory of the computer is known as
 - A. CPU
 - B. BIOS
 - C. ROM
 - D. RAM
12. The primary component of storage in the personal computer is the:
 - A. zip disk.
 - B. hard disk drive
 - C. media card.
 - D. NIC.
13. According to your text, a drive is prepared in three processes. The processes include all of the following except:
 - A. high-level formatting.
 - B. low-level formatting.
 - C. Formatting
 - D. partitioning.
14. Which type of e-commerce focuses on consumers dealing with each other?
 - A. B2Bs
 - B. B2Cs
 - C. C2Bs
 - D. C2Cs
15. Which type deals with auction?
 - A. B2Bs
 - B. B2Cs
 - C. C2Bs
 - D. C2Cs
16. The best products to sell in B2C e-commerce are:
 - A. Small products

- B. Digital products
 C. Specialty products
 D. Fresh products
17. Which products are people most likely to be more uncomfortable buying on the Internet?
 A. Books
 B. Movies
 C. Furniture
 D. All of the above
18. Which products are people most likely to be comfortable buying on the Internet?
 A. Books
 B. Movies
 C. Furniture
 D. All of the above
19. The practice of making a transmission appears to come from an authorized user.
 A. Phishing
 B. Spamming
 C. Spoofing
 D. Spamdexing
20. Programs that multiply like viruses but spread from computer to computer are called as:
 A. Virus
 B. Worms
 C. Boot
 D. Attacker
21. When an attacker follows closely behind someone with appropriate clearance and access (key card, etc.), who opens a gate or door, in order to gain physical access to a secure area.
 A. Baiting
 B. Phishing
 C. Threat
 D. Tailgating
22. The unethical distribution of mass digital messages. This is the main way that malware is opened and spread
 A. Spam
 B. Worm
 C. Cyber security
 D. Virus
23. The use of communications that appear to be legitimate to obtain information (often usernames and passwords).
 A. Phishing
 B. Baiting
 C. Risk
 D. Tailgating
24. Something that takes advantage of vulnerability and leads to unintended behaviour. (This behaviour could be access, privileges, loss of data integrity, or denial of service on a computer system.)
 A. Exploit
 B. Threat
 C. Phishing
 D. Asset
25. Phishing is a way of attempting to acquire information. What information does it try to acquire?
 A. Usernames and passwords
 B. Credit card details
 C. Social security numbers
 D. Other personal details
26. People have different techniques of telling that a website is real. What is the most important thing to pay attention to when trying to determine if a website could be trusted?
 A. Look and feel of the website
 B. Noticing security indicators in the browser
 C. The domain in the address bar seems to be legitimate
 D. It has some links to real websites
27. Which of the following is not a common cause of accidental damage to a computer-based information system or the data it holds?
 A. Attempts to carry out tasks beyond the ability of the employee.
 B. Interruptions to power supply.
 C. Failure to comply with procedures for the use of organizational information systems.
 D. Inaccurate data entry.
28. A company needs 175 Computers to network the company when mesh topology is to be used. Assuming that each computer in the network is position 200m apart. Calculate the total cost of cable require to network

the entire company if 200000m length of cable cost \$10.00.

- A. \$175.25
 - B. \$152.25
 - C. \$150.25
 - D. \$157.25
29. The practice of making a transmission appears to come from an authorized user.
- A. Phishing
 - B. Spamming
 - C. Spoofing
 - D. Spamdexing
30. Programs that multiply like viruses but spread from computer to computer are called as:
- A. Virus
 - B. Worms
 - C. Boot
 - D. Attacker
31. This is a program in which malicious or harmful code is contained inside apparently harmless programming or data.
- A. War dialer
 - B. Spam trap
 - C. Trojan horse
 - D. Email
32. Which of the following advantages does a partial mesh topology provide?
- A. All nodes have multiple connections to the network.
 - B. At least some nodes have multiple connections to the network.
 - C. Any node can be taken down without affecting network performance.
 - D. Network performance will be similar, no matter what kind of link is used between nodes.
33. Which of the following is the most fault-tolerant WAN topology?
- A. partial-mesh
 - B. full-mesh
 - C. ring
 - D. bus
34. If a full-mesh WAN consists of four locations, how many separate connections does it contain?
- A. two
 - B. four
 - C. six
 - D. eight
35. Which of the following organizations is most likely to use a full-mesh WAN?
- A. a school district
 - B. a regional charitable organization
 - C. a regional power company
 - D. a local chain of grocers
36. What would happen to the entire network if one of the nodes in a full-mesh WAN failed?
- A. Performance for all locations on the WAN would suffer.
 - B. The failed location would be unable to transmit or receive data, but other locations could communicate without a problem.
 - C. Data would no longer be transmitted to or from any of the locations.
 - D. The failed location would broadcast errors to every other location.
37. How can risk of unauthorized computer access be reduced?
- A. By installing anti-spam software
 - B. By using a Fireware
 - C. By setting up a WAN
 - D. By encrypting all data stored on the computer.
38. Files that are included with email are often referred to as
- A. Cookies
 - B. Attachment
 - C. JavaScripts
 - D. Sever-side Include
39. What is Spam?
- A. The acts of overloading an email sever by using denial-of-sever attacks.
 - B. Email messages that are infected with virus
 - C. A large quantity of email that do not reach the recipient.
 - D. Unsolicited direct advertising sent to large number of recipients.
40. Which of the following are constituents of a computer system?
- A. Input and output units

- B. Hardware and software
 - C. Softcopy and hardcopy
 - D. Data and information
41. A temporary holding area for data, application instructions and the operating system is the
- A. RAM
 - B. ROM
 - C. Register
 - D. Hard disk
42. Which of the following software will be loaded first to the memory when the computer is switched on?
- A. Spreadsheet
 - B. Operation System
 - C. BIOS
 - D. Operating System
43. A computer's primary memory is also known as the
- A. hard drive
 - B. Control Unit.
 - C. Read Only Memory
 - D. Central Processing Unit
44. The acronym GUI stands for
- A. Game Using Interface
 - B. Google User Interface.
 - C. Graphical User Interface
 - D. Graphical Unique Interface.
45. Which of the following files is an image?
- A. rain.jpeg
 - B. image.doc
 - C. picture.exe
 - D. project1.xls
46. A manager wants to project profit for next year. Which of the following programs should he use?
- A. Spreadsheet
 - B. Word processor
 - C. Graphics package
 - D. Profit Software
47. Which of the following strategies cannot effectively prevent a computer from being infected by viruses?
- A. Use virus scanning program.
 - B. Refuse to use pirated software.
 - C. Switch off computers that are not in use.
 - D. Do not open emails coming from questionable sources
48. Every Friday afternoon, you do a full backup of your computer system. If

your hard disk fails on the following Tuesday afternoon, what data would be lost?

- A. No data will be lost
 - B. All data from the previous week.
 - C. All the data entered from Friday afternoon to Tuesday afternoon.
 - D. Some of the data between Friday afternoon and Tuesday afternoon.
49. What is the file name for c:\myfiles\CS\application.doc?
- A. CS
 - B. Myfiles
 - C. Application
 - D. C:\
50. Utility Software is a type of _____ Software
- A. System
 - B. Application
 - C. Information Systems
 - D. Operating System