



CHRISTIAN SERVICE UNIVERSITY COLLEGE  
KUMASI, GHANA  
SCHOOL OF BUSINESS

DEPARTMENT OF MANAGEMENT & GENERAL STUDIES, ACCOUNTING &  
FINANCE; MARKETING, LOGISTICS & CORPORATE STRATEGY  
BACHELOR OF BUSINESS ADMINISTRATION  
END OF FIRST SEMESTER EXAMINATIONS–2021/2022 ACADEMIC YEAR

LEVEL 200

CSBG 261: MANAGEMENT INFORMATION SYSTEMS

JANUARY 2022

SECTION B (70 Marks)

Time Allowed: 2Hrs

GENERAL INSTRUCTION TO CANDIDATES:

*Questions in this Sections are to be answered in the answer booklet provided. Time allocated is 120 Minutes.*

*Answer ALL questions.*

1. In line with the History of Management Information System (MIS), list and explain the 5 Phases with growth of computing technology. [20 marks]
2. Define Database, and explain C R U D, in databases. [10 marks]
3. Give 5 benefits of using Human Resource Information System (HRIS). [10 Marks]
4. Give the 3 Key Domains of Information System (IS), and 3 examples of Change with resulting Business Impacts. [20 marks]
5. Give the steps in the Decision Making Process. [10 marks]