



CHRISTIAN SERVICE UNIVERSITY COLLEGE
KUMASI, GHANA
SCHOOL OF BUSINESS

DEPARTMENT OF MANAGEMENT & GENERAL STUDIES, ACCOUNTING &
FINANCE; MARKETING, LOGISTICS & CORPORATE STRATEGY
BACHELOR OF BUSINESS ADMINISTRATION
END OF FIRST SEMESTER EXAMINATIONS–2021/2022 ACADEMIC YEAR

LEVEL 200

CSBG 261: MANAGEMENT INFORMATION SYSTEMS

JANUARY 2022

SECTION B (70 Marks)

Time Allowed: 2Hrs

GENERAL INSTRUCTION TO CANDIDATES:

Questions in this Sections are to be answered in the answer booklet provided. Time allocated is 120 Minutes.

Answer ALL questions.

1. In line with the History of Management Information System (MIS), list and explain the 5 Phases with growth of computing technology. [20 marks]
2. Define Database, and explain C R U D, in databases. [10 marks]
3. Give 5 benefits of using Human Resource Information System (HRIS). [10 Marks]
4. Give the 3 Key Domains of Information System (IS), and 3 examples of Change with resulting Business Impacts. [20 marks]
5. Give the steps in the Decision Making Process. [10 marks]