

Index Number:

Prog:

Signature:



CHRISTIAN SERVICE UNIVERSITY COLLEGE

KUMASI

FACULTY OF HUMANITIES

DEPARTMENT OF PLANNING AND SOCIAL DEVELOPMENT

BACHELOR OF ARTS IN PLANNING AND SOCIAL DEVELOPMENT

End of First Semester Examinations, 2020/2021 Academic Year

Level 400

Regular/Weekend School

DSPD 405: HUMAN RESOURCE DEVELOPMENT

January 2022

TIME ALLOWED: 2Hrs

INSTRUCTIONS TO CANDIDATES:

- Answer question 1 and any other two (2) questions

Examiner: Isaac Ampong

Index Number:

Prog:

Signature:

Q1. At present the organizations are facing very high challenges because of the changes in an organization structure, labour market, style of business, expanding boundaries of business to name a few. In the Ghanaian context, discuss any five (5) challenges and how these challenges have made Human resource development (HRD) important to cope with these changes.

(30marks)

Q2. Explain any five (5) critical dimensions of employee counselling.

(20marks)

Q3. Mention and explain any four (4) challenges encountered in implementing and managing Performance Appraisal System.

(20marks)

Q4. Mention and explain the process of career planning.

(20 marks)

Q5. (a) Explain any five (5) human resource management interventions that relate to personnel practices used to integrate people into organizations.

(20marks)

Q6. Explain any five (5) skills of effective coaching.

(20marks)