

SECTION B (45 marks)

Instructions: Answer four (4) questions from this section

QUESTION 1 (15 marks) Compulsory

Discuss **five (5)** core functions of the head of the Ghana civil service. **(15 marks)**

QUESTION 2 (10 marks)

2a. Human relations and Behaviour schools of thought are approaches to studying Public Administration. Discuss **four (4)** things they have in common. **(4 marks)**

2b. Discuss the **three (3)** basic assumptions of McGregor's theory X and Y. **(6 marks)**

QUESTION 3 (10 marks)

There are various types of powers that managers use in the organization. Discuss **four (4)** of such powers. **(10 marks)**

QUESTION 4 (10 marks)

In what **five (5)** ways is public administration different from private administration? **(10 marks)**

QUESTION 5 (10 marks)

5a. What is Decision making. **(2marks)**

5b. Outline any two theories of decision making and indicate their significance. **(8 marks)**

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