

# CHRISTIAN SERVICE UNIVERSITY COLLEGE KUMASI, GHANA

# CSUC SCHOOL OF BUSINESS DEPARTMENT OF ACCOUNTING AND FINANCE MSC ACCOUNTING AND FINANCE END OF FIRST SEMESTER EXAMINATIONS – 2021/2022 ACADEMIC YEAR

LEVEL 500

MASF 507: CORPORATE STRATEGY, GOVERNANCE, AND ETHICS

APRIL 2022

100 MARKS

TIME ALLOWED: 3 HOURS

### GENERAL INSTRUCTIONS TO CANDIDATES:

- This examination comprises THREE SECTIONS A, B, and C.
- Section A is compulsory questions. You must answer all.
- You are required to answer ONE question on Section B
- You are required to answer ONE question on Section C
- Write your index number and your signature at the top of the question paper and on every page of the answer booklet used.

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		SECTION A (5)	0 MARKS)		
		Answer all questions. Each Que	stion carries	ONE (1) mark	
		The focuses on the role of bo	ard directors i	n providing acc	ess to resource
		needed by the firm.			
		A. Stewardship theory		W.	
		B. Agency theory			
		C. Resource dependency theory			
		D. Stakeholder theory		* *	
2	2.	A is a general expr	ession of the c	overall purpose	of the
		organisation.  A. Vision  B. Mission  C. Goal	<u> </u>		
		A. Vision URISTIAN COLLEGE			
		B. Mission UNIVERSITIONS OF			
		C. Goal			
		D. Objective			
3	١.	Which of the following examples is not an adva	antage of good	d corporate gov	ernance?
		A. Expanding the company's shareholder b			
		B. Reducing perceived risk to investors			
		C. Increasing the cost of capital			
		D. Increase market confidence			
4		The goal of corporate governance and business	ethics educati	ion is to	
		A. Increase the workload for accounting st	udents		
		B. Create more ethics standards by which		essionals must	operate
		C. Change how is taught to students			- F
		D. Upload personal integrity into the socie	tv		
5		The moral principles that govern a person's bel		conducting of a	activity are
		known as		8 - 2	
		A. Mission		198	
		B. Ethics		*	
		C. Business ethics			
		D. Objective			
6		All the following are parts of the strategy-evalu	lation activities	as avent	
0	•	A. Review external and internal factors that			
		The Invitory external and Internal facility Inc	u are the have	LUI CHITEMI CIP	ALECTICS.

B. Measure performance

Jum	herSi	gnatureDate
, will	C. Take corrective actions	
	D. Implementation of the strat	
7.	A is any person, of	company, or institution that owns shares in a company's
	stock.	
	A. Stakeholder	
	B. Shareholder	
	C. Borrower	
	D. Nonparticipants	
8.		ned as the art and science of formulating, implementing
	and evaluating cross-functional de	ecisions that enable an organization to achieve its
	objectives.	
	A. Business Management	CHRISTIAN SERVICE UNIVERSITY COLLEGE UNIVERSITY OFFICE
	B. Strategic Management	UNIVERSITY COLFICE
	C. Resource Management	LEARN
	D. Strategy Formulation	
9.	The critical skill for the successful	al execution of a business strategy is
	A. Human or interpersonal si	kills
	B. Technical skills	
	C. Technological skills	
	D. Conceptual skills	
10	). The main tasks of corporate strat	egy include all the following, except
	A. Allocation of resources	
	B. Business plan	
	C. Portfolio management	
	D. Strategic trade-offs	
1	1. The question "What do we want	to become?" helps the management to define the
	of the organization	on.
	A. Mission statement	
	B. Vision statement	
	C. Values	
	D. None of the above	
1		t, "To be a university of choice, where Jesus is Lord and
	people are empowered to impac	et the world."
	A. Vision statement	

B. Mission statement

i.		
	Value statement	Date
D.	None of the above	
13. Which	of the following is NOT an example of	of corporate governance practice?
A.	Codes of conduct for directors	
B.	Requirements that most board director	ors be independent
C.	Formation of a nominating committee	e to identify potential new directors
D.	None of the above. They are all exam	aples of corporate governance
14. Who ru	uns the company operations for large of	companies?
Α.	Shareholders	
B.	Board of directors	
C.	External auditors	
D.	Stakeholders	RYLEGE
15. Which	of the following is an example of a G	browth strategy?
Α.	No change strategy	TIETISITY ON
В.	Pause/proceed strategy	Children Warney
C.	Market expansion strategy	
D.	Divestment strategy	
16. The de	esired future state of the organisation i	s known as
A.	Mission	
В.	Vision	
C.	Goal	
D.	Operations	
17. The qu	uestion, "What Is Our Business?" hel	ps the organization to define its
A.	Vision statement	
В.	Mission statement	
C.	Value statement	
D.	None of the above	
18. The _	is concerned wit	h the overall scope of an organisation and how
value	will be added to the different parts (b	usiness units) of the organisation.
A.	Corporate-level strategy	
B.	Business-level strategy	
C.	Operational strategy	
D.	Strategic direction	

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10 A	11 the	e following are steps of strategic management	ent process except
17. 1		Strategy formulation	
		Strategy implementation	
		Strategy evaluation	
• • F		Strategy hierarchy	for a surfine the formavlated strategy.
20, 11		refers to the actual stage o	r executing the formulated strategy.
		Strategy implementation	CHRISTIAN SERVICE
H ()		Strategy formulation	UNIVERSITY COLLEGE EXAMINATIONS OFFICE
		Strategy evaluation	LXAMINATIONS
		Strategy-supportive culture	
21. St	rateg	gy analysis is the starting point of the strate	egic management process and consists of
th	e		
	A.	analysis only of the vision, mission, and	objectives of the firm.
	B.	analysis of the relevant internal and exter	nal environmental factors only.
	C.	analysis of relevant competitors only.	
	D	. matching of vision, mission, and objective	res with the relevant internal and external
		environmental factors.	
22. S	WOT	Γ analysis is a framework for analyzing the	e internal and external environment of a
C	ompa	any. It consists of strengths, weaknesses, o	pportunities, and threats. According to a
S	WO	Γ analysis, which of the following is NOT	an aspect that the strategy of the firm must
	llow		
	A.	build on its weaknesses	
		remedy the weaknesses or work around t	hem
		take advantage of the opportunities prese	
		protect the firm from the threats	
23 S		The second secon	s competing in industries characterized by
23. 0	o o ma	and	
-	Λ	predictability; stability	SERVICE!
		low profit margins; stability	
			UNIVERSITY COLLINIATIONS OFFICE
		unpredictability; change	
24 5		high profit margins; stability	phines the following two negroetives:
24. I		esource-based view (RBV) of the firm con	
		the primary and support activities of the	
	В.	the interrelationships among the primary	activities of the firm and corporate

· · · · · · · · · · · · · · · · · · ·	G:		D
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C.	the internal analysis of the firm and th	ne external analysis of t	the industry and
	competitive environment.	•	
D.	the industry and the competitive envir	conment.	
	SWOT framework, are the s		e same competitive
	onment.		•
A.	strengths and weaknesses	Ŋ.	
	strengths and opportunities		
	weaknesses and threats		
	opportunities and threats		
	n of the following is NOT a reason for	merger and acquisition	failures?
	The acquiring company pays a large p		
	company.		
В.	Top executives act in their best intere	sts rather than those of	the shareholders.
	The acquisition leads to value creation		
	The acquired company assets are poo		acquiring company
	business lines.		
27. Steve	Jobs, former chairman of Apple, demo	nstrated that	also are important in
foreca	sting.	OVICE	
A.	character and ability	RISTIAN SERVICE VIVERSITY COLLEGE EVAMINATIONS OFFICE	
B.	intuition and judgment	RISTIAN COLLEGE VIVERSITY COLLEGE EXAMINATIONS OFFICE	
C.	training and experience	EXA	
D.	imagination and training		
28. Intere	st rate increases have aimpa	ect on the residential ho	ome construction industry
and a	effect on industries that prod	luce consumer necessi	ties such as prescription
drugs	or basic grocery items.		
Α.	positive; negligible		
B.	negative; positive		
C.	negative; negligible		
D.	positive; negative		
29. The ba	argaining power of suppliers increases	as	
A.	threat of forward integration by supp	liers increases.	
B.	importance of buyers to supplier grou	ip increases.	
C.	switching costs for buyers decrease.	, N	
D.	more suppliers enter the market.		

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30. The h	argaining power of suppliers is enhanced under which fo	llowing market condition?
	no threat of forward integration	nowing market condition?
	low differentiation of the supplier products greater availability of substitute products	
	dominance by a few suppliers	
	competitive environment changes, strategic management	
	s of the organization. Recently, strategic management ha	is moved from focusing on
	le resources to	
	fixed capital.  Working capital.  GHRISTIAN SERVICE UNIVERSITY COLLEGE UNIVERSITY OFFICE	
	EXAMINATIONS	
	intangible resources.	
	investment capital.	
9	tened concern with fitness might be a threat to some con	
	In the SWOT framework, these are environment	nental factors.
	internal	
	external	
19	both internal and external	
	not relevant external	
	ctual capital is the difference between the market value	and the book value of a firm.
	ctual capital can be increased by	
	increasing retention of below average workers.	CHRISTIAN SERVICE
	attracting and retaining knowledgeable workers.	TUNIVERSITY COLLEGE
	decreasing labor costs.	EXAMINATIONS OFFICE
	increasing the turnover of employees.	
	ika paid 1 billion USD to acquire a 25 percent ownershi	
	aker AutoVo in 2018. Just one year later, Russian Presid	
	te the Kantanka ownership stake unless it contributed m	
AutoV	o, which was then experiencing a significant slide in sal	es. This is an example of
-	risk.	
	currency	
	economic	
C.	political	
D.	management	

dex NumberSignature	Date
30. The bargaining power of suppliers is enhanced under which	following market condition?
A. no threat of forward integration	and the state of t
B. low differentiation of the supplier products	
C. greater availability of substitute products	
D. dominance by a few suppliers	
31. As the competitive environment changes, strategic management	nent must focus on different
aspects of the organization. Recently, strategic management	[10]
tangible resources to	
CHRISTIAN COLLEGE	
C. intangible resources.	
D. investment capital.	
32. Heightened concern with fitness might be a threat to some co	ompanies and an opportunity to
others. In the SWOT framework, these are environ	
A. internal	inicital factors.
B. external	
C. both internal and external	
D. not relevant external	
33. Intellectual capital is the difference between the market value	a and the healt-relies of a C
Intellectual capital can be increased by	and the book value of a firm.
A. increasing retention of below average workers.	
B. attracting and retaining knowledgeable workers.	CHRISTIAN SERVICE
C. decreasing labor costs.	UNIVERSITY COLLEGE EXAMINATIONS OFFICE
D. increasing the turnover of employees.	EXAMINATIONS OF THE
34. Kantanka paid 1 billion USD to acquire a 25 percent ownersh	
automaker AutoVo in 2018. Just one year later, Russian Prest to dilute the Kantanka ownership stake unless it contributed r	
AutoVo, which was then experiencing a significant slide in sarrisk.	ales. This is an example of
A. currency	
B. economic	
C. political	
D. management	
- · · · · · · · · · · · · · · · · · · ·	

		Signatur novation paradox implies that cons			
	with th	ne need for new products. This resu	ilts in a co	onflict between	
	A.	stability and change.		A A	
	В.	structure and culture.			
	C.	rewards and metrics.			
	D.	stability and metrics.			
36		the U.S. dollar appreciates against	other cur	rencies, U.S. goods can	be to
		ners in foreign countries but can ha			Talk Statement
		nies with branch operations overse			
		less expensive, positive		CHRISTIAN SERVI	CÉ
		more expensive, negative		UNIVERSITY COLL UNIVERSITY COLL EXAMINATIONS OFFI	CE
		less expensive, negative		EXAMINATION	
		more expensive, positive			
37		of the following is <b>NOT</b> a motiva	tion for a	company to pursue inte	ernational
v z	expans			, , , , , , , , , , , , , , , , , , ,	<b>7.1.4.1.0.1.4.1</b>
	•	It wishes to increase the size of th	e notenti	al markets for its produc	ets and services
		It wishes to take advantage of arb			
		It wishes to optimize value-chain			
		and reduce risk.	activities.	to emiance performance	c, reduce costs,
	D.	It wishes to increase foreign mark	et nenetr	ation by developing pro	ducts for the home
		market.	or period	amon by developing pro	ducts for the nome
38	. Global	ization involves international exch	ange Inc	luded in this exchange	is trade in goods
		vices as well as the exchange of		, and	across
	countri				
		habits; values; ideas	-	STIAN SERVICE	
		traditions; legal systems; history	CHRI	STIAN SERVICES ERSITY COLLEGE AMINATIONS OFFICE	
		money; ideas; information	EX	MINATION	
		statistics; personnel; purchasing p	ower		
39.		on-competing global firms meet qu		o discuss multiple persp	ectives on world
		This is an example of how to improve		ротор	conves on world
		stakeholder management.			
		perceptual acuity.			
		internal scanning.			
		financial returns.	**		

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	has the following characteristics:
	A. psychographic uniqueness, path dependency, causal ambiguity, and substitutability.
	B. physical uniqueness, path dependency, causal ambiguity, and social complexity.
	C. rarity, path dependency, causal ambiguity, and social substitutability.
	D. geographic uniqueness, cause dependency, social ambiguity, and path complexity.
	41. Achamponson Furniture controls all steps of its distribution systems, developing specific
	competencies that are difficult to match. They are using to build sustainable
	advantage.
W W	A. path dependency
	B. social complexity
	C. physical uniqueness
	D. tangible resources
	42. Four factors help explain the extent to which employees and managers will be able to obtain
	a proportionately high level of the profits that they generate. Which is not one of these
	factors?
	A. employee bargaining power [SHRISTIAN SERVICE]
	B. employee replacement cost UNIVERSITY COLLEGE
	C. employee exit costs
	D. competitor bargaining power
	43. Historical comparisons provide information to managers about changes in the competitive
	position of a firm. Historical comparisons often are misleading
	A. if the overall strategy of the firm is the same.
	B. if the firm shows constant growth. :
	C. in periods of recession or economic boom.
	D. if the firm's stock is publicly traded.
	44. An important implication of the balanced scorecard approach is that

B. the emphasis on customer satisfaction and financial goals are only a means to that end.

A. managers need to recognize that satisfaction of stockholder demands is their primary

C. managers should not look at their job as primarily balancing stakeholder demands.

D. gains in financial performance must come at a cost of employee satisfaction.

job.

- 45. Which of the following would **NOT** lead a manager to believe that an ethical concern exists?
  - A. Have I done anything that coerced somebody to share this information?
  - B. Have I done something to circumvent a system intended to secure or protect information?
  - C. Is the contemplated technique for gathering information relevant?
  - D. Have I misled anybody in order to gain access?

Directions: Use the instructions to answer Questions 46-50

Read the pair of statements in each item carefully and choose the correct answer.

Select (A) - if Statement I is true and Statement II is false

Select (B) - if Statement II is true and Statement I is false CHRISTIAN

Select (C) - if both statements I and II are true

Select (D) - if neither statement I nor II is true



- 46. I) Statements of corporate values communicate the underlying and enduring core principles that guide an organisation's strategy and define the way that the organisation should operate.
  - II) Objective statement refers to a well-defined result that the management of an organization seeks to achieve in pursuing its fundamental mission and vision.
- 47. I) Organizational design involves ensuring the firm has the necessary corporate structure and related systems in place to create the maximum amount of value.
  - II) Portfolio management looks at the way business units complement each other, their correlations, and decides where the firm will play.
- 48. I) A growth strategy could be implemented by expanding operations both globally and locally.

II) Market penetration is an intensive strategy whereby the organization tries to develop new products for a new market.

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# **SECTION B (25 MARKS)**

#### Instruction:

Answer ONLY ONE (1) QUESTION from this section. All questions carry equal marks

# **QUESTION 1:**

- a) State four (4) defining characteristics of corporate strategy.
- b) Refer to Figure 1-1 to answer the questions below. Identify which of the routes 1 to 8 can be classified as:
  - i. Price-based strategies;
  - ii. Differentiation strategies;

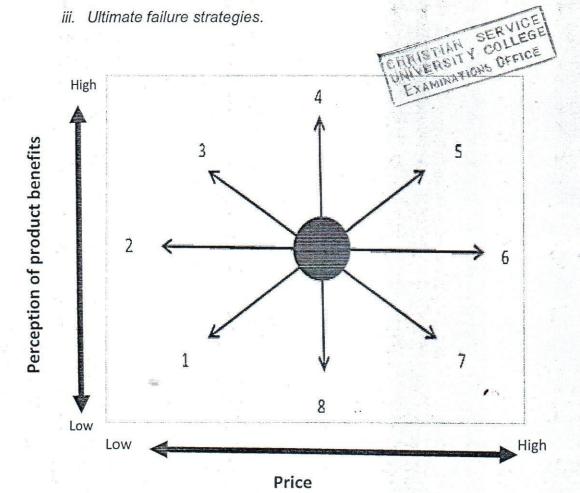


Figure 1-1

- c) State three (3) key pitfalls associated with a predominantly low-price strategy.
- d) Briefly explain two (2) ways of sustaining competitive advantages in (i) *Differentiation*, and (ii) *Lock-in*.

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- 49. I) Market development aims at increasing sales of existing products in a new market.
  - II) Product development is considered as an intensive strategy whereby a company develops new or improves its products for sale in existing markets.
- 50. I) Conglomerate diversification involves the addition of dissimilar new products to the existing line of business.
  - II) A merger occurs when two separate entities combine forces to create a new joint organization.

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### **QUESTION 2:**

a) What is a strategic business unit?

[2 marks]

- b) Nickopps Industrial Holdings Plc. has strategic business units, SBU<sub>1</sub> to SBU<sub>6</sub>, operating in various industries. Carefully study Figure 3-1 (attached) and use it to answer the questions below:
  - i. Compare SBU1 and SBU4 given that their respective market shares are 20% and 40%. [Assume a market size of GH¢10 billion for SBU1, and GH¢2 billion for SBU4].

[6 marks]

ii. What directional decisions will you recommend for dealing with each of the business unit in Figure 3-1. [3 marks]

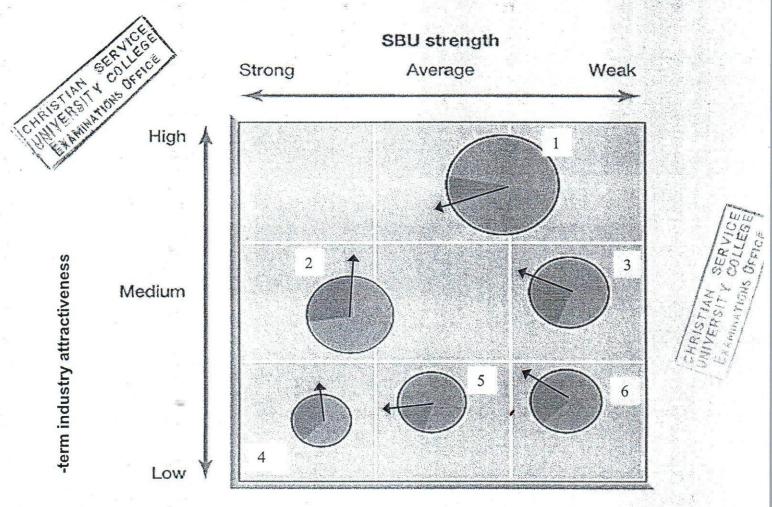


Figure 4-1

- c) Management at Puredew Industries has gathered the data on factors I, II, III, IV and V, as shown in Table 3-1, for scoring the strengths of two other strategic business units, SBUa and SBUb, operating in agro processing and financial industries respectively.
  - i. Compute the weighted score for each SBU (to two decimal places) and complete Table 3-1.
     [5 marks]

- ii. Compute the respective strengths of the two SBUs (to the nearest whole number) and interpret them on a scale of 1 to 10. [3 marks]
- iii. State three (3) challenges associated with BCG's growth-share matrix.



[6 marks]

Table 3-1

Factor	Weight	Score (SBU <sub>a</sub> )		Score (SBU <sub>b</sub> )	
		Factor Score	Weighted Score	Factor Score	Weighted Score
A.	0.25	3.00		8.00	
B.	0.15	2.00		8.00	
C.	0.15	7.00		3.00	
D.	0.25	5.00		2.00	
E.	0.20	1.00	= 1	6.00	
TOTAL SCORE	20 10 10 10 10 10 10 10 10 10 10 10 10 10	8			



Index Number	Signature			Date				
	SECTION C (25							
Answer (	ONLY ONE (1) QUESTION from this	section. A	II questions	carry equal marks				
Question 1								
a) List and explain the following								
i. Four (4) duties and responsibilities of CEO and Management of a company								
	I.	e e	ğ	(2marks)				
ii.	ii. Four (4) duties and responsibilities of the Board of Directors							
iii.	Six benefits of strategic management			(3marks)				
iv.	Porter's Five-Forces Model			(10marks)				
b) Discuss	(8marks)							
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Question 2								
a) Expl								
i. C	Cost-leadership Strategy			(3marks)				
ii. D	Differentiation Strategy			(3marks)				
iii. F	ocus Strategy		Tuim i	(3marks)				
iv. H	lybrid Strategy		(O) (D) WILL	(3mark)				
			SERVICE COLLE OPFICE					
b) Expl								
i. I	i. Deontological Theory			(4marks)				
ii. C	IZZÓ			(3marks)				
iii. E				(3marks)				

(3marks)

Utilitarianism

iv.